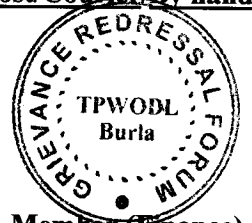


## Grievance Redressal Forum

TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,  
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

**Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and SovanTripathy, Member (Finance)**

Ref: GRF/Burla/Div/BNED/ (Final Order)/ 12042

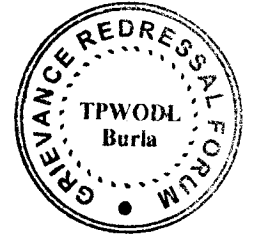
Date: 26.03.2025

**Present:**

Sri A.K. Satapathy, President  
Sri B.Mahapatra (Co-opted Member)  
Sri Sovan Tripathy, Member(Finance)

1	Case No.	BRL/131/2025			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Kartik Pradhan At- Pipilikani, Po-Dalgaon, Dist-Jharsuguda-768211		4172-2507-0133	9937979231
3	Respondent/s	S.D.O (Elect),Belpahar			Division B.N.E.D, TPWODL, Brajrajnagar
4	Date of Application	20.03.2025			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	✓
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 ✓			
		2. OERC Distribution (Licensee's Standard of Performance), Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	20.03.2025			
9	Date of Order	24.03.2025			
10	Order in favour of	Complainant		Respondent	Others   ✓
11	Details of Compensation awarded, if any.	NIL			

**Place of Camp:** SDO Office, Belpahar, TPWODL, Brajrajnagar



**Appeared**

**For the Complainant-** Kartik Pradhan

Represented by Anita Pradhan

**For the Respondent -** SDO(Elect.) Belpahar, TPWODL, Brajrajnagar

**GRF Case No- BRL/131/2025**

(1) Kartik Pradhan

At- Pipilikani,

Po-Dalgaon,

Dist-Jharsuguda-768211

Consumer No.- 4172-2507-0133

**COMPLAINANT**

**VRS**

(1) SDO(Elect.) Belpahar, TPWODL, Brajrajnagar

**OPPOSITE PARTY**

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

*Hence the instance case petition is hereby dropped.*

*Accordingly, the case is disposed of.*

The complainant is at liberty to approach the Forum with necessary supporting documents if the complainant is not satisfied with the action/inaction of the opposite party.

  
(B. Mahapatra) 24/03/25

(Co-Opted Member)

Co-opted Member

Grievance Redressal Forum  
TPWODL, Burla - 768017

  
(Sovan Tripathy) 24/3/2025

Member (Finance)

Member

Grievance Redressal Forum  
TPWODL, Burla - 768017

  
(A.K. Satpathy)

President

President

Grievance Redressal Forum  
TPWODL, Burla - 768017

**Copy to: - (1)** Kartik Pradhan, At- Pipilikani, Po-Dalgaon, Dist-Jharsuguda-768211.

**(2)** Sub-Divisional Officer (Elect.) Belpahar, TPWODL with the direction to serve one copy of the order to the Complainant/Consumer.

**(3)** Executive Engineer (Elect.), BNED, TPWODL, Brajrajnagar.

**(4)** The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved by this order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O: Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed at TPWODL Website → [tpwesternodisha.com](http://tpwesternodisha.com) → Customer zone → Grievance Redressal Forum → BURLA (Case No BRL/131/2025)

CHP

02/11/21  
25

GRIEVANCE REDRESSAL FORUM  
TPWODL, BURLA

04  
SDO, Belpahar

Qtr. No.SD-6/2, Sourav Vihar, Near NAC College, 20/03/2028  
Burla-768017, Ph No.0663-2950601 GRIEVANCE REDRESSAL FORUM  
Email:-Wesco\_grf@Yahoo.in

Received  
No.....  
Dt.....  
TPWODL, Burla

Complaint No-

1) The name, details, address and telephone no/mobile no. of the complainant with consumer no.  
4172-2507-0133 PO: Dalgaon M. N.: 9937979231  
Karetek Pradhan Dui. Jhansugeela  
AT: Pipilikani Pin: 768211

2) The local office, designation and detailed address of the officer, against whose action/inaction, the complaint is being filed.

E.S.O Bandhubahul  
S.D.O Belpahar

3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction.

ମୋର ଆବେଦନ ଉପରେ କୌଣସି ପଦକ୍ଷେପ ନେଇ ନାହିଁ । ଉପରୋକ୍ତ କାର୍ଯ୍ୟକାରୀ ନୁହେଁ । ମୋର ଆବେଦନ ଉପରେ କୌଣସି ପଦକ୍ଷେପ ନେଇ ନାହିଁ ।  
ମୋର ଆବେଦନ ଉପରେ କୌଣସି ପଦକ୍ଷେପ ନେଇ ନାହିଁ ।  
4) Relief sought for

5) Any interim Relief sought for, pending final decision

6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, consumer Forum or any other Court, if so please give details.

7) Date of filing complain in the office of ESO/SDO/EE(Documentary evidence to be enclosed)

8) Complain no. allotted by the office of ESO/SDO/EE,if any.

Place:-

Date:-

Anitea Pradhan  
Signature of the Applicant